



**TAX REVIEW PANEL**  
**GOODS AND SERVICES TAX: BUSINESS READINESS**

**Objectives of survey**

The Goods and Services Tax (GST) is a tax on final consumption of goods and services. GST is imposed at every stage of production and distribution until the final good is sold to the final consumer.

The objectives of this survey are to assess the readiness of businesses in preparing for the implementation of GST in Malaysia, and to invite suggestions on how the Government can further assist businesses in getting ready to implement GST. In relation to this, your feedback is very important as your input may be used by the Government to formulate initiatives to minimize the impact. The Tax Review Panel (TRP) greatly appreciate that you complete and return the questionnaire by \_\_\_\_\_. Your information will be kept **CONFIDENTIAL**.

**SECTION A: PREPARATIONS FOR GST**

1. In preparing for GST, the following are the main areas to be focused on. Please state your current level of readiness for each area.

	← Not ready				Fully ready →
	1	2	3	4	5
Establishment of GST team	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Human resource policy	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Training	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Pricing	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Computer system - software	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
- hardware	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

2. Based on your answer in question 1, how much time (in month) do you required to be GST-ready for each of the area

Establishment of GST team	<input type="text"/>
Human resource policy	<input type="text"/>
Training	<input type="text"/>
Pricing	<input type="text"/>
Computer system - software	<input type="text"/>
- hardware	<input type="text"/>

3. Overall, please state the degree of readiness of your business for the implementation of GST

0%	<input type="text"/>
1% - 25%	<input type="text"/>
26% - 50%	<input type="text"/>
51% - 75%	<input type="text"/>
Above 75%	<input type="text"/>

4. Based on your current preparation for GST, how much more time do you require to be GST-ready?

Less than 12 months	<input type="text"/>
12 – 18 months	<input type="text"/>
18 – 24 months	<input type="text"/>

5. Which area do you find that affected your preparation to be GST ready?

Lack of information	<input type="text"/>
Lack of training available for the specific business	<input type="text"/>
The proposed GST model is too technical and complicated	<input type="text"/>
It will increase the start-up/ compliance cost	<input type="text"/>
Others (please specify)	<input type="text"/>

**SECTION B: ASISSTANCE**

**6. What type of assistance can the Government provide to assist your company to implement GST?** (Can select more than one).

	<u>Please provide details of your request / recommendation</u>	
<input type="checkbox"/>	Tax incentive	_____
<input type="checkbox"/>	Soft loans	_____
<input type="checkbox"/>	Training	_____
<input type="checkbox"/>	Others (please specify)	_____

**7. What additional comments and suggestion do you have for the Government to consider?**

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**Thank you for your participation in this survey**